

VULCAN INSPECTION SERVICES

### **OUR BESPOKE SERVICE**

# SERVICE DELIVERY.

At Vulcan Inspection Services, we're all about enhanced surveying combined with excellent service and logistics. We offer a solid, robust approach from the off-set and we work hard to make sure this is maintained every step of the way.

Our approach to scheduling your inspections is unique. With our team of central planners and use of the very best software, we've really set the benchmark high.

#### INNOVATIVE APPROACH TO CENTRAL PLANNING

Our Manchester based planning team are an integral part of your inspection scheduling. Using the most effective technology, they have sight of your complete inspection requirements and can arrange your examinations around your needs. Our planners work alongside our Engineer Surveyors to make sure your work is booked in effectively, at a time that suits everyone. If your business is in the retail sector, for example, we know to avoid weekends. It's simple, you tell us when works and we'll make sure that works for us too.

Working with the most effective planning software, our team can plan our Engineer Surveyors work accurately so that you're never let down. We look at everything from journey time to inspection time to make sure we're always giving you the very best service.

#### **MEETING YOUR NEEDS**

If your business is split across several locations, we'll work with you to develop a bespoke plan based on your specific needs. You'll work with a dedicated planner to make sure we know everything we need to about your kit, keeping it safe and legally compliant at all times.

And we'll do the same if your plant moves from location to location too. We're quite the experts when it comes to Moved About Plant (MAP) and multi-site businesses. We'll store your requirements in one place giving you full transparency of your inspection schedule.

#### A LONG RANGE VIEW

What's more, we have a clear and accurate, long-range view of your requirements and those of all of our customers. This in-depth insight means we can be sure we always have the capacity to meet the needs of everyone we work with. On top of that, you can see when your next inspection is due to take place. We make sure you have plenty of time to make all of the relevant arrangements and your plant and machinery is ready for our team when they arrive on site.

## QUICK AND EASY

Delivering the very best service for our customers is a priority for us, no matter how unique your requirements might be. Our online booking tool allows customers to book and confirm your inspections at the touch of a button, whenever suits you. As well as our central planning team being available from 8am to 6pm, our online portal provides additional flexibility and means those of you who prefer to arrange your inspections outside of the working day, have the option to do so.

Our online portal is accessed via a link emailed to our customers with an SMS option also available for those who prefer to work this way. Whatever suits your needs, we've got it covered.

At Vulcan Inspection Services , we've left no stone unturned when it comes to making sure you always receive the very best service. We flex our approach to meet your needs, doing everything we can to make sure everyone gets home safely.