

We'd love to share a little about what's been going on across the British Engineering Services Group with you. From our exciting training centre plans to our latest award, we've plenty to update you on. Simply keep reading for more...

If you see anything you'd like to know more about in this update, just get in touch here.

### A few words from Stewart Kay, our Group CEO.

As we start, very cautiously, to move a little closer to what we once called 'normal', I wanted to give you another update from across the British Engineering Services Group. Keeping both our people and our customers updated continues to be important to me and my Exec Team and we've worked hard to make sure we always have plenty to tell you about.

Firstly, I'm delighted to share that we are a proud recipient of a Princess Royal Training Award for 2020. It was fantastic to receive this news. We worked hard to ensure our application really brought to life everything we're doing on the training front. We've made significant progress in this area since becoming British Engineering Services and getting acknowledged for this formally is just the icing on the cake.

The timing of this award could not be better, with every week bringing us closer to the opening of our new training centre. It's amazing to see our plans being brought to life and, again, we're grateful to everyone involved for helping make sure we haven't had to take our foot off the gas with this over recent months. We worked hard to find a location that really suits our needs and I am convinced it was worth the effort, this is definitely the place for us. The space is fantastic and our people will undoubtedly benefit from spending time here as they progress their career with us. Again, safety will continue to be our number one priority and the layout will easily allow the most extensive training, from some of the most skilled industry experts, at a safe distance.

We have spent the last few weeks talking about The Paul Forrester Training Centre internally and the excitement of our people is unreal! This is a huge investment in the future of the British Engineering Services Group and a real sign of things to come for our company. You can read more about both our latest award and what it means for us and our new training centre later in this update.

Our focus will always sit firmly on the safety of our people and our customers, regardless of the circumstances. We're proud to be giving you the service you deserve, with no compromise, ever. And we're even prouder of the fantastic British Engineering Services team who continue to pull out all the stops to help make sure we can achieve this. I've said it before, we really do have the very best people working for us and I am grateful to each of every one of them for their hard work and 'can do' attitude.

Providing you with a consistently brilliant service, albeit in a slightly different way as we adhere to government guidelines around social distancing and PPE etc, will remain high on our agenda. Whether it's your routine inspections or specialist testing work as you re-open your business after a period of downtime, we're here to help make sure nothing is left to chance.

Our independence as a business has always been something we've been extremely proud of. For British Engineering Services, being able to make a decision, change our ways of working, enhance our systems, and so much more, so quickly is just one of the many things that stands us above the rest. The ability to do this while navigating the challenges of the last few months has been particularly beneficial for our business. We've been able to flex around your needs, to not only keep you safe and operational now, but ensure we continue to do so as more and more businesses come back online.

This, coupled with our innovative approach, has really kept us moving forward and we're delighted to be working with new businesses all the time. For our broker partners, our focus on eTrading is as important as ever. It's our job to make our services as easy for you and your clients to access as possible and we take this very seriously. From continually building on our Acturis offering to introducing more and more new initiatives, we've got it covered.

Finally, as we continue to focus on our future, we're looking for even more people to join our team. It's not just a numbers game for us, our approach to recruitment means we only ever employ people with the same attitude, aptitude and appetite for what we do. It means our team will always consist of the very best people, something else we are very proud of. By the end of the year, we will have welcomed 60 new people across the Group in 2020 alone. This speaks for itself and really is the result of lots of hard work from lots of people.

To all of our customers, brokers and partners, thank you once again for your ongoing loyalty and support. We will continue doing everything we can to make sure you and your people all get home safely every day, you have my word.



# Another award for the British Engineering Services Group

We are absolutely delighted to have been awarded a Princess Royal Training Award for 2020.

Our training is undoubtedly industry leading and the improvements we've made over recent years have had a significant impact on both our people and our business. We were excited about sharing everything we're doing on this front from the very start of the award application process. With so much positive information surrounding our training and the development of our people, we knew that we had a great story to tell and couldn't wait to share it.

The hard work of everyone involved in helping us present our evidence and, more importantly, the ongoing efforts of those who help deliver our brilliant training programme, has paid off and we're delighted to have been acknowledged in this way.

Stewart Kay, Group CEO said, 'I keep saying it, but I could not be prouder of our people and our business. This award is just another example of how we're leading the way in our industry. Our training programme is integral to the success of the British Engineering Services Group and this is just another proof point that we're doing it right. With our new training centre opening later this year, the timing of this award is perfect! Thank you to everyone involved in helping us achieve this and, more importantly, for helping make Britain and Ireland a safer place, we really do have the very best people.'

Visit our website here to read more about our most recent award.



### A sneak peak at The Paul Forrester Training Centre

We're delighted to share a sneak peak of our impending training centre with you. At 18,000 square foot, it will comfortably house all manner of equipment used during our industry leading training process. The huge location will be used by new starters during their thorough induction period, and existing Engineer Surveyors as they add to they skills and continue to learn and develop.

Our approach to training is unrivaled and we're excited about the opportunities and benefits we know the launch of the Paul Forrester Training Centre, will bring with it.

**Below:** Top, our training centre will be named after Paul Forrester, who we sadly lost last year. Paul was well known within our industry for his technical expertise and was a dear friend to many across the British Engineering Services Group. And bottom, the facility will proudly display our branding.





#### Watch our new videos here

There's no doubt that our ways of working are industry leading. From our award winning approach to diary management to our fantastic eReport tool, we've got it covered. To help you understand the benefits of some of these tools, we've created three short videos (just a minute each) which you can watch using the links below:

Diary Management here
Mobile Reporting here
eReport here



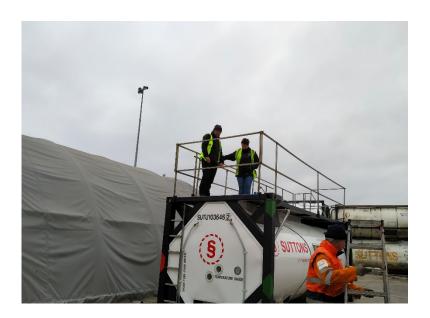
### Helping keep Britain caring

Who we work with is everything to us and we're proud to work alongside logistics companies such as Suttons Group Ltd, who operate a range of specialist tankers as part of their range of services.

One of our recent projects involved observing and certifying the cleaning of two brand new ISO tanks. The process followed the use of de-ionised/demineralised water to ensure no contamination, which was particularly important as the tanks were to be used to transport inhaler propellants: a critical job undertaken in unprecedented times.

One of our Specialist Engineers witnessed and documented the process, using photographic evidence to show the job had been completed to the required standard. A job well done at a time when efficiency was crucial. Just another example of the essential work we've been carrying out to help keep Britain caring over recent months.

Read the full case study on our website here.



## An anniversary and a well deserved result!

It's been just over a year since we welcomed UK Road Tanker Inspections (UK RTI) to the British Engineering Services Group and we couldn't be happier to have them on board.

As they operate as a separate division of the British Engineering Services Group, UK RTI also have separate United Kingdom Accreditation Service (UKAS) Accreditation for the inspection of road tankers. Thanks to the hard work of the complete team, they recently successfully completed UKAS surveillance activity to support the maintenance of our Schedule of Accreditation . Another great achievement, well deserved!

If you'd like to know more about UK RTI and and the specialist tanker inspection services they provide visit their website <a href="here">here</a> or keep up to date with the latest news via LinkedIn <a href="here">here</a>.



# A view into the world of our Engineer Surveyors

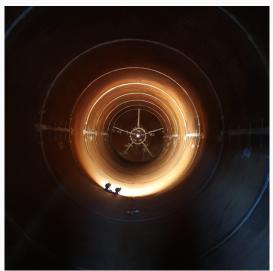
We thought sharing just a few of the photos our Engineer Surveyors snap while they're out and about doing their inspections would be a really nice way to end this update,

**Below:** From wind farms to cranes, many of our Engineers Surveyors enjoy the benefits of a varied role that sees them visit so many different locations.









LEAVE NOTHING TO CHANCE.

